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Dex by CSG Forte helps you manage your payment operations through a single, cloud-based platform. Streamline time-consuming payments tasks, monitor transactions in real time and act on insights from analytics.

# GAIN CONTROL OVER YOUR PAYMENT OPERATIONS

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### Manage the transaction lifecycle

Process one-time or recurring transactions. View and handle voids, reversals, refunds and more.

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### Verify funding

Easily view and search for funding details and locate related transactions.



### Dispute management

Manage the full lifecycle of disputes, and view, respond, track and upload documentation. Dex provides insight into your organization's:

- Permissions—Grant role-based permissions for each account
- Notifications—Receive event alerts and create custom notification messages

## SMART TOOLS AT YOUR FINGERTIPS

- Robust reporting—Real-time funding and transaction reporting
- Customer profiles—Oversee customer data with access to contact information, payment details and payment schedule
- API credentials—Create, edit, suspend, activate or delete API credentials as needed



Call 866-290-5400

Email <u>sales@forte.net</u> Visit forte.net