



ACCEPT CHECKS WITH CONFIDENCE

Avoid non-sufficient
funds with
Direct Recovery

When a customer's payment fails due to non-sufficient funds (NSF), it could just be a matter of timing. CSG Forte's Direct Recovery feature intelligently represents failed checks to give you the best chance of recovering the payment. With logic and automation, Direct Recovery turns more non-payments into non-issues.

EASILY MANAGE THE CHECK RECOVERY PROCESS AND GET THE QUICKEST FUNDING.



Recover all types of checks – Direct Recovery supports both paper checks and ACH transactions.



High collection rate – Receive 100 percent of the face value for recovered checks, plus 50 percent of NSF fees collected.



Real-time reporting – Keep track of checks with robust reporting, available 24/7.

OPTIMIZE ACH AND CHECK COLLECTION RATIOS

DIRECT RECOVERY MAKES CHECK RECOVERY EASY.

- > Strategically re-present checks with high success rates.
- > Access reporting on received items, funded items and rebates.
- > No monthly fees, service fees or equipment fees.
- > Provide uninterrupted service for your customers.
- > A Fair Credit Reporting Act-compliant service.

BUNDLE DIRECT RECOVERY WITH CSG FORTE VERIFY FOR POWERFUL PROTECTION.

Accept checks with confidence from any source, on any device. CSG Forte Verify helps reduce the risk of returned check and ACH transactions by running account information through multiple databases and rejecting accounts with a poor history. Mitigate the risk of check fraud at the point-of-capture with CSG Forte.

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ABOUT CSG FORTE

CSG Forte delivers innovative and flexible payment solutions that help organizations maximize the effectiveness of their payment operations and increase revenue. The company offers a scalable and secure suite of payment processing solutions that support ACH and card payments made via any device or channel, enabling companies to transform their payment operations into a competitive business strategy. CSG Forte is a part of CSG's award-winning suite of innovative revenue and customer management solutions that help companies acquire, monetize, engage and retain customers.



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