Client Data Transfer Request Guide

To: All CSG Forte Customer Support, and Compliance Employees

Subject: Client Data Transfer Request Guide

From: Compliance Team

Date: April 13, 2021

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**Purpose:**

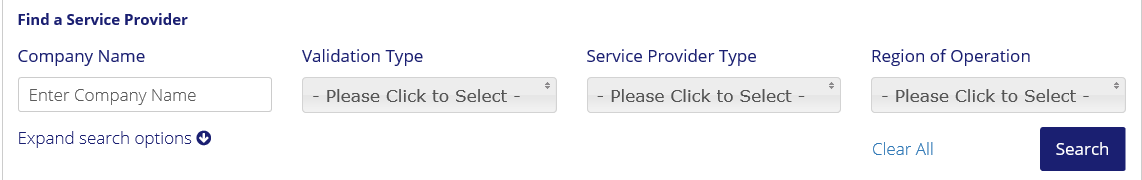
The purpose of this document is to provide guidance on client data transfers request from clients (merchants) to other Forte merchants or PCI compliant third party.

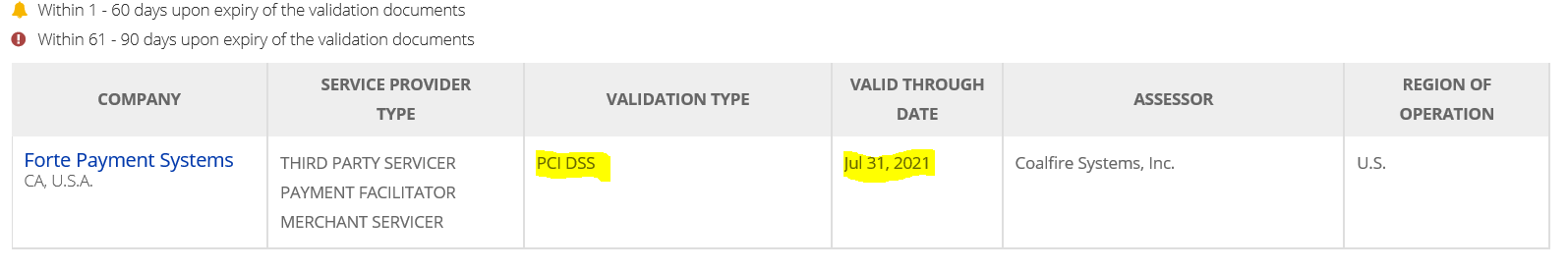
**Steps:**

**Validate PCI Status via the Visa Provider link or Mastercard Provider Download**

* **From the** Visa[**website**](https://www.visa.com/splisting/searchGrsp.do)

1. Complete Company name field and select search.





1. If the search returns a Validation Type of ***PCI DSS*** and a ***Current Valid Good Through Date***, this should be sufficient validation that the merchant is **PCI Compliant**.

* **From the Mastercard** [**website**](https://www.mastercard.com/globalrisk/en/resources/pci360.html)

1. Scroll down the webpage until you come to “The Mastercard SDP Compliant Registered Service Provider List
2. Select this option to download the List

Graphical user interface, text

Description automatically generated

1. Once downloaded
2. View the Service Provider list for name of provider

Graphical user interface, text

Description automatically generated

1. Once located view the AOC Date Column to determine if the AOC Date is current
   1. Dates in the font color (black/yellow/red) indicates compliance status.